

Phishing Awareness Quiz

Circle the best answer for each question. You need 8 or more correct to earn your certificate.

NAME _____

COMPANY _____

DATE _____

1 What is phishing?

- ☐ A A virus that slows down your computer
- ☐ B A message pretending to be someone you trust, to get you to click, pay or share information
- ☐ C Any advertising email
- ☐ D A problem with your Wi-Fi

2 An email arrives from `billing@yourcornpany.com`. Your company is `yourcompany.com`. What's the red flag?

- ☐ A Nothing: it's the billing department
- ☐ B The time it was sent
- ☐ C It's a look-alike domain: "rn" pretending to be "m"
- ☐ D It has no attachment

3 The "owner" texts you from an unknown number: they're in a meeting and need you to buy gift cards, quickly and quietly. What do you do?

- ☐ A Buy the gift cards: the boss asked
- ☐ B Reply and ask for more details
- ☐ C Contact the owner using the number you already have, and tell I.T.
- ☐ D Forward the text to coworkers to ask if it's real

4 A regular vendor emails an invoice and says their bank account has changed. What's the safest response?

- ☐ A Pay the new account so the invoice isn't late
- ☐ B Reply to the email to confirm
- ☐ C Call the vendor at a number you already have, and get a second person's approval
- ☐ D Ignore the invoice

5 How can you check where a link really goes before you click it?

- ☐ A Hover your mouse over it (or press and hold on a phone) and read the address
- ☐ B Click it quickly and close the page
- ☐ C Look at the button text
- ☐ D Check the logo in the email

6 True or false: a QR code in an email you weren't expecting is safe to scan, because it isn't a link.

- ☐ A True
- ☐ B False

7 What does "Stop. Look. Report." mean?

- ☐ A Stop using email, look for a new job, report to HR
- ☐ B Pause when a message feels rushed or scary, check the sender, links and request, then report it
- ☐ C Stop the computer, look for viruses, report to the police
- ☐ D Stop reading, look away, report later

8 In the new Outlook or Outlook on the web, how do you report a phishing email?

- ☐ A Forward it to everyone in the office
- ☐ B Reply with "STOP"
- ☐ C Select the message, click Report, then choose Report phishing
- ☐ D Move it to a folder named Phishing

9 You clicked a link and typed your password into a page that now seems fake. What should you do first?

- ☐ A Wait and see if anything happens
- ☐ B Tell I.T. immediately and change your password
- ☐ C Delete the email and forget about it
- ☐ D Clear your browser history

10 You get a text with a sign-in code, but you did NOT just try to sign in. What does it most likely mean?

- ☐ A Nothing: codes are sent at random
- ☐ B Someone may have your password. Don't share the code, change your password, and tell I.T.
- ☐ C Your phone needs an update
- ☐ D You should reply with the code to cancel it