

NAPLES COMPUTERS HOW-TO · PC & MAC BASICS

Clear Browser Cache and Cookies (and When You Should)

Clearing your browser's cache and cookies is one of the most reliable fixes for a glitchy or broken-looking page, or being stuck logged in wrong. This guide shows how, on both Windows and Mac, and when it's actually worth doing.

When this **actually helps**

This isn't something to do every day, just when something's acting up.

A page looks broken or outdated

Clearing the cache often fixes a glitchy or stuck-looking page.

You're stuck logged in wrong

Clearing cookies signs you out everywhere, a clean restart for logins.

Freeing up a little space

Cache files build up over time and can add up.

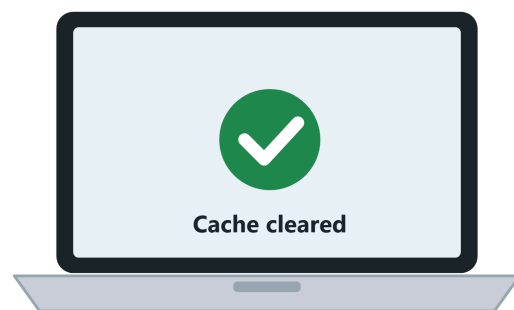
Clear browser cache and cookies, step by step

CLEAR CACHE & COOKIES**A website acting weird or broken?**

Clearing your browser's cache and cookies fixes it more often than you'd think.

WHAT TO DO

We're Naples Computers, helping Naples families with this since 1993.



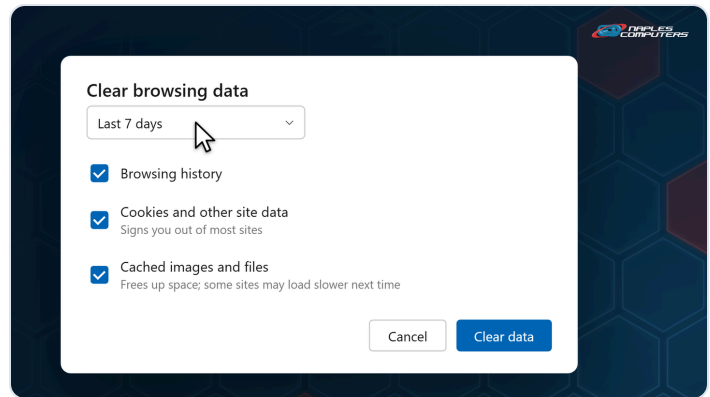
WINDOWS

1 Windows: Clear browsing data

In your browser, open Settings, then Privacy and security, then Clear browsing data.

WHAT TO DO

Pick a time range, make sure Cookies and Cached files are checked, then click Clear data.



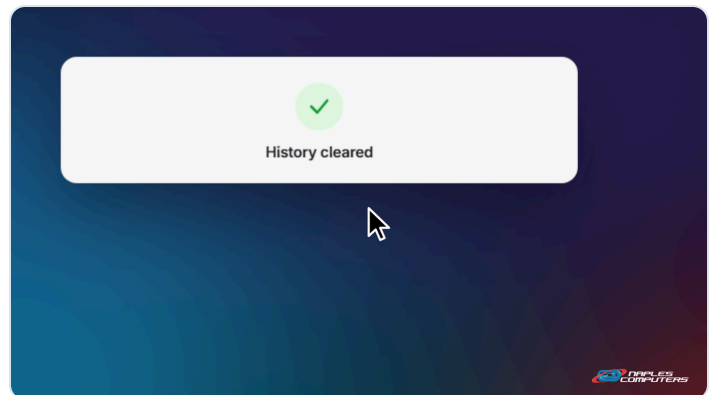
MAC

2 Mac: Safari, Clear History

Open Safari, then from the Safari menu, choose Clear History.

WHAT TO DO

Pick how far back, then click Clear History. It clears cookies and site data too.



A few tips

- ☐ Getting signed out is normal
Clearing cookies signs you out of most sites, you'll just log back in
- ☐ The first page load may feel slower after
The cache rebuilds itself as you browse, then speeds back up
- ☐ No need to do this often
Save it for when something's actually acting up

Recap: clear cache and cookies

- ☐ Windows: Settings, Privacy, Clear browsing data
- ☐ Mac: Safari, Clear History
- ☐ Expect to be signed out afterward, that's normal
- ☐ Only needed when something's actually acting up
- ☐ Still broken after clearing it? Call Naples Computers

Clearing cookies signs you out of most sites, that's expected, just log back in. There's no need to do this on a regular schedule, save it for when a site is actually acting up.



Still having trouble with a site?

Call 239-513-1960

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