NAPLES COMPUTERS HOW-TO · PC & MAC BASICS

Find a Lost Laptop or Phone (Find My Device / Find My)

This guide shows how to turn on Find My Device and Find My, so you can locate, lock, or erase a lost laptop or phone, on Windows, Mac, iPhone, and Android.

Why turn it on today

It only works if it's already on before a device goes missing.

Set it up now
Find My and Find My Device only work if they're already turned on.

Free, and already there
No extra app or subscription; it's built into every one of these devices.

Locate, lock, or erase
See it on a map, lock it remotely, or erase it as a last resort.

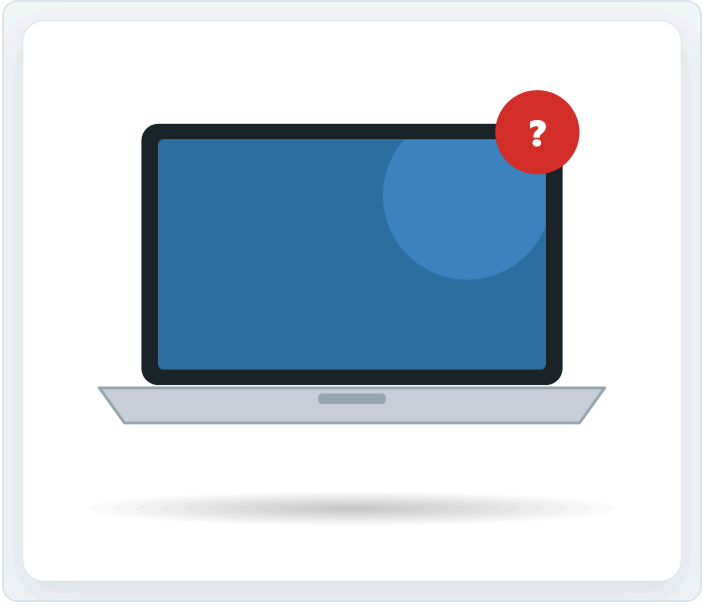
Step by step

FIND MY DEVICE

! Lost your laptop or phone?

Windows, Mac, iPhone, and Android all have a free, built-in way to find it.

WHAT TO DO
We're Naples Computers, helping Naples families with this since 1993.



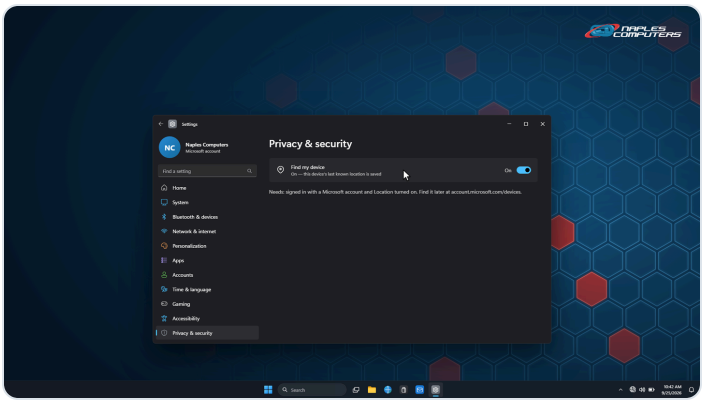
WINDOWS 11

1 Windows 11: turn on Find my device

Settings → Privacy & security → Find my device. Turn on the toggle.

WHAT TO DO

You'll need a Microsoft account signed in, with Location turned on.



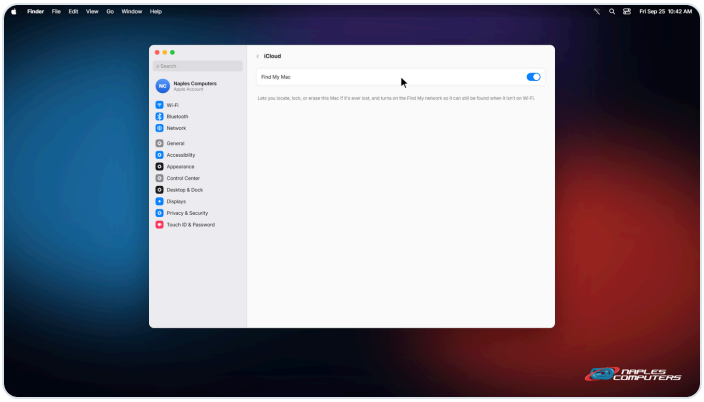
MAC

2 Mac: turn on Find My Mac

Click your name, then iCloud, then turn on Find My Mac.

WHAT TO DO

This also lets you lock or erase the Mac, and finds it even when it's offline.



Phones too

- [ ] iPhone: Settings, your name, Find My
  Enable Find My iPhone, plus the Find My network for offline finding
- [ ] Android: Settings, Security, Find My Device
  Some phones list it under Security, then Location instead
- [ ] Erasing stops tracking
  Once a device is erased remotely, you can't locate it anymore; try locating or locking first

Recap: find a lost device

- [ ] Windows 11: Settings, Privacy & security, Find my device
- [ ] Mac: System Settings, your name, iCloud, Find My Mac
- [ ] iPhone: Settings, your name, Find My
- [ ] Android: Settings, Security, Find My Device

These features only work if they're already turned on before a device goes missing — set them up today, not after something's lost.

Already lost one?

Call 239-513-1960

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