NAPLES COMPUTERS HOW-TO · PC & MAC BASICS

Find Your Computer's Model and Serial Number (Windows and Mac)

Support calls, warranty checks, and buying the right replacement parts all start with the same question: what's the exact model, and what's the serial number? This guide shows exactly where to find both, on Windows 11 and on a Mac.

Why you'd need this

A few moments it comes up, and knowing where to look saves a scramble.

Calling for support
Technicians usually ask for the exact model, right at the start of the call.

Checking your warranty
The serial number is what a manufacturer looks up to check coverage.

Buying parts or RAM
The exact model makes sure what you order actually fits and works.

Find your computer's model and serial number, step by step

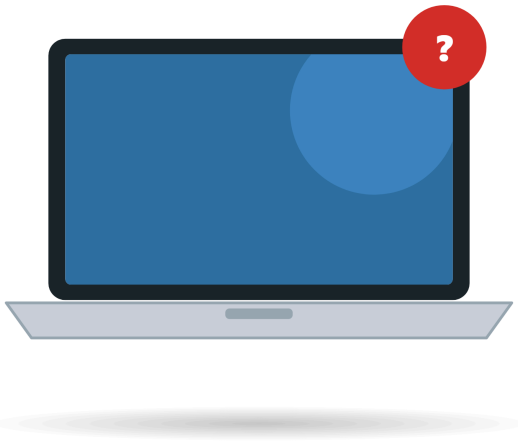
MODEL & SERIAL NUMBER

Support just asked for your computer's model number?

Here's exactly where to find your model name and serial number, on Windows and Mac.

WHAT TO DO

We're Naples Computers, helping Naples families with this since 1993.



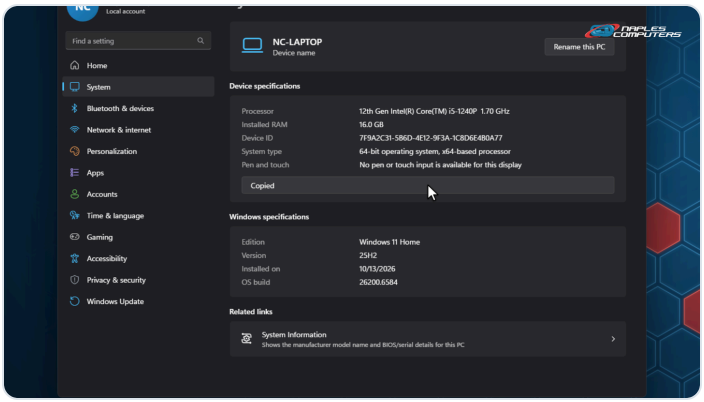
WINDOWS 11

1 Windows 11: Settings, System, About

Settings → System → About. This shows your processor, RAM, and Windows version.

WHAT TO DO

No model or serial number here for most PCs - for that, open System Information instead.



MAC

2 Mac: Apple menu, About This Mac

Click the Apple menu, then About This Mac. The model name and serial number are both right there.

WHAT TO DO

You can also enter that serial number at checkcoverage.apple.com to check warranty status.



A few tips

- [ ] **Windows: try System Information**
  Search Start for "System Information"; the System Summary tab lists System Manufacturer and System Model
- [ ] **Still no luck? Check the label**
  Many laptops and desktops print the model and serial on a sticker, on the bottom, back, or battery compartment
- [ ] **Keep it somewhere safe**
  Snap a photo of the label, or save the serial number in your notes, before you ever need it

Recap: model & serial number

- [ ] Windows 11: Settings, System, About
- [ ] No serial there? Try System Information (msinfo32)
- [ ] Mac: Apple menu, About This Mac - model and serial both shown
- [ ] No luck on either? Check the label on the device

On a Mac, you can enter the serial number from About This Mac at checkcoverage.apple.com to check warranty and repair coverage in seconds.

Can't find yours?

Call 239-513-1960

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