

## NAPLES COMPUTERS HOW-TO • WINDOWS TIPS

# How to Update Windows 11

Keeping Windows up to date is one of the easiest ways to keep your computer safe. This guide shows how to update Windows 11: Start, Settings, Windows Update, Check for updates, Download & install, then restart. Plus active hours, optional driver updates, and what to do when your computer sat all summer.

## Why updates matter

- ☐ Security fixes  
They close the holes that viruses and hackers use
- ☐ Bug fixes  
Fewer crashes, freezes and glitches
- ☐ Better compatibility  
Printers, apps and websites keep working
- ☐ Still on Windows 10?  
Its support ended in October 2025. Ask us about upgrading

## Step by step

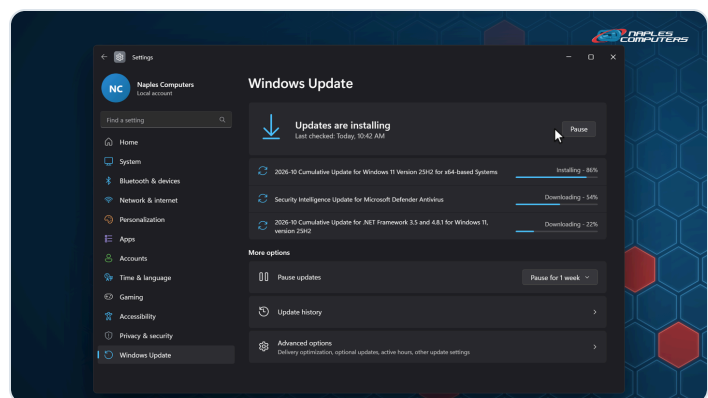
### Step 1: Start → Settings →

### 1 Windows Update → Check for updates

Click Start, then Settings, and choose Windows Update at the bottom of the list. Click Check for updates.

#### WHAT TO DO

If updates are listed, click Download & install all. Keep working while they download.

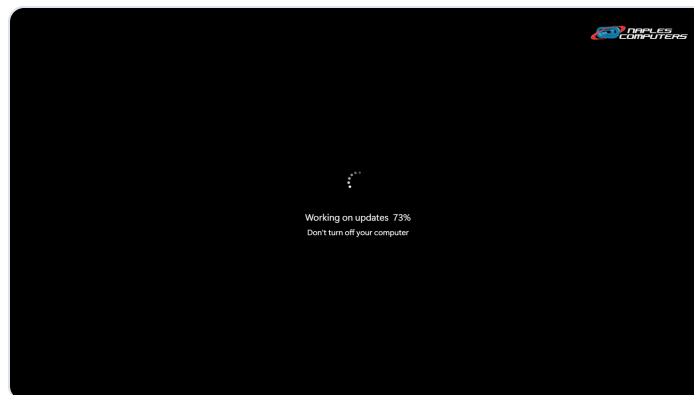


## 2 Step 2: Restart to finish installing

When it says Restart required, save your work and click Restart now. You'll see Working on updates.

### WHAT TO DO

Keep a laptop plugged in, and don't turn it off while it says Don't turn off your computer.



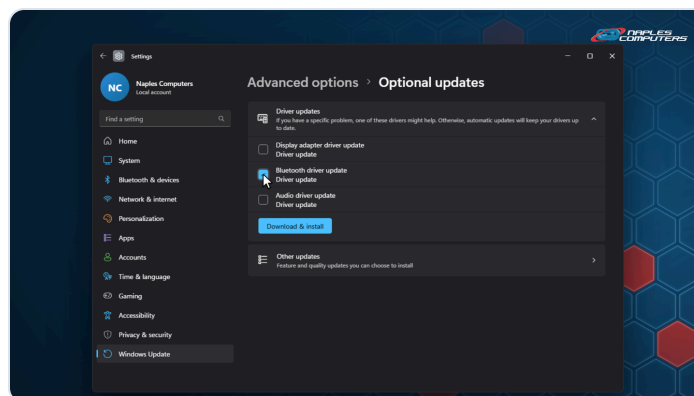
## ADVANCED OPTIONS

## 3 Advanced options: active hours and optional updates

Windows Update → Advanced options → Active hours: Windows won't restart your computer during these hours.

### WHAT TO DO

Optional updates (driver updates) are only needed for a specific problem. Not sure? Leave them, or ask us.



## Snowbirds: computer sat all summer?

- ☐ Expect a big batch of updates  
Months of fixes can be waiting
- ☐ Plug in, connect to Wi-Fi, give it time  
It can take an hour or more
- ☐ Restart, then check again  
Repeat until it says "You're up to date"
- ☐ Leaving again? Update before you go  
So it's ready when you come back

## Updates stuck or failing?

- ☐ Restart and try again  
Use Restart, not Shut down
- ☐ Stuck at the same percent for hours?  
Give it time, then call us before forcing it off
- ☐ A pop-up says you need to call for an update?  
That's a scam. Real updates come from Windows Update
- ☐ Still failing? We can fix it  
Call 239-513-1960 or click Join Remote Session at [naplescomputers.com](https://naplescomputers.com)

## Recap: update Windows 11

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- |                                                            |                                                              |
|------------------------------------------------------------|--------------------------------------------------------------|
| <input type="checkbox"/> Start → Settings → Windows Update | <input type="checkbox"/> Restart to finish, then check again |
| <input type="checkbox"/> Check for updates                 | <input type="checkbox"/> Set your active hours               |
| <input type="checkbox"/> Download & install all            | <input type="checkbox"/> Driver updates only for a problem   |

**Real updates come from Windows Update. A pop-up or caller saying you must call a number or let someone in to "update" your computer is a scam. Naples Computers never cold-calls customers; our remote sessions are scheduled, or started by you.**



Updates stuck, or want us to handle them?

**Call 239-513-1960**

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