

NAPLES COMPUTERS HOW-TO • BUSINESS I.T.

Is Your Office Wi-Fi Secure?

Your office Wi-Fi is the front door to your entire network, and a lot of small businesses leave it wide open without realizing it. This guide covers what actually matters: a separate guest network, no default passwords, and business-grade equipment.

Three things that **matter most**

None of these require replacing everything, just doing them right.

A separate guest network

Visitors and customers never touch the network your business actually runs on.

No default passwords

The admin password on the router itself, not just the Wi-Fi password, needs to be changed.

Business-grade equipment

Built to be managed and secured, not a consumer router from a big-box store.

Step by step

PART 1 OF 2**Built for a business, not a bedroom**

Systems like TP-Link Omada, Ubiquiti UniFi, and EnGenius are designed to be managed, monitored, and secured across a whole office.

WHAT TO DO

A consumer router from a big-box store usually can't do guest network isolation or central management at all.

**ROUTER****Managed, monitored, and secured**

PART 2 OF 2



Your guest network is a separate world

A customer or visitor on guest Wi-Fi can get online, but can't see your printers, servers, or anything else on the business network.

WHAT TO DO

This one change alone stops a compromised guest device from ever reaching your actual systems.



Your network, kept separate

A few tips

- ☐ Change every default password
The router admin login, not just the Wi-Fi password guests type in
- ☐ Keep firmware updated
Security fixes for access points and routers come out regularly
- ☐ Use WPA3 if your equipment supports it
WPA2 with AES is still acceptable if WPA3 isn't available yet

Recap: office Wi-Fi security

- ☐ A separate, isolated guest network
- ☐ No default passwords, including the router's own admin login
- ☐ Business-grade equipment: Omada, UniFi, EnGenius, and similar
- ☐ WPA3 where supported, firmware kept up to date

The single biggest win for most offices: a fully isolated guest Wi-Fi network, so a visitor's device can never reach your printers, servers, or anything else on the business network.



Not sure about your office Wi-Fi?

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