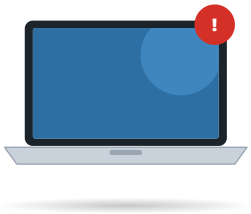
NAPLES COMPUTERS
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BitLocker Lockouts

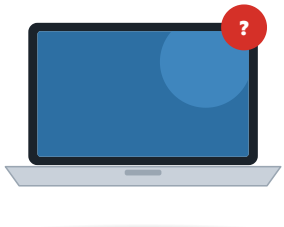
Check your status, save your key.



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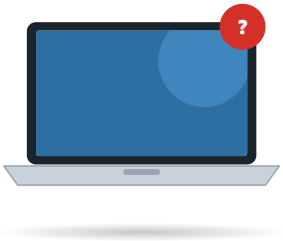
1 Open Settings, Then Privacy & Security

Where the encryption options live.



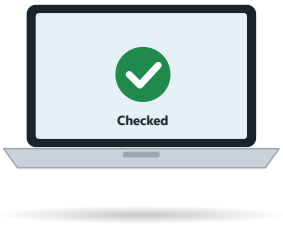
2 Look for Device Encryption

Or search the Start menu for “Manage BitLocker” instead.



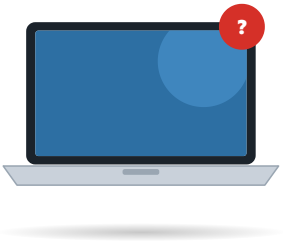
3 On Means Encrypted, Off Means It Isn't

Either way, now you actually know.



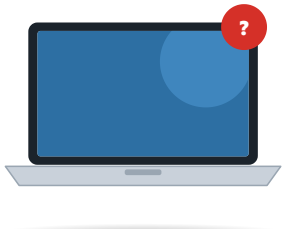
4 On Another Device, Go to aka.ms/myrecoverykey

A phone or another computer works fine.



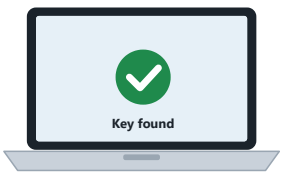
5 Sign In With the Microsoft Account the PC Uses

The same one that's tied to the encrypted drive.



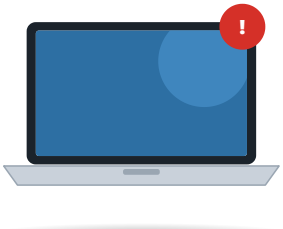
6 Match the Key I.D., if Asked

It's shown right on the blue BitLocker recovery screen.



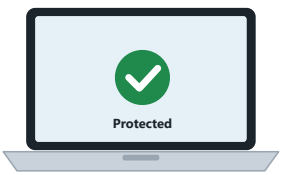
7 The Real Risk Is Your Microsoft Account

Not the drive itself, in most cases.



8 Keep That Account Secure and Recoverable

Current password and recovery options, so you never lose the key with it.



Good to Know

- This isn't a recommendation to turn BitLocker on; it's a check on where you already stand.
- Microsoft can't recover a lost key; without it, a locked drive means resetting the device.
- Not sure what you're looking at? Call **239-513-1960** and we'll check with you.

Need Help?

Contact Naples Computers

239-513-1960

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