

Clear Cache & Cookies

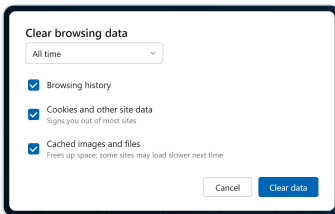
And when you actually should, Windows and Mac.



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Happen!™*

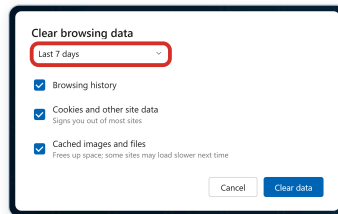
1 Windows: Open Browser Settings

Then **Privacy and security**.



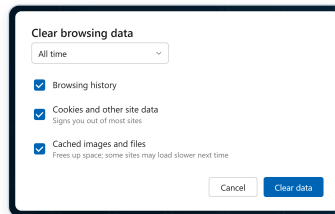
2 Windows: Pick a Time Range

From **Last hour** to **All time**.



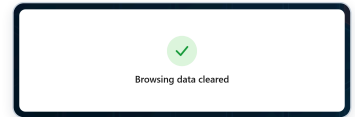
3 Windows: Check Cookies & Cache

Make sure both are **checked**.



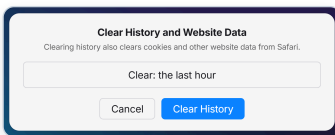
4 Windows: Click Clear Data

You'll be **signed out** of most sites.



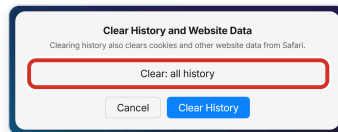
5 Mac: Open Safari

Then choose **Clear History** from the Safari menu.



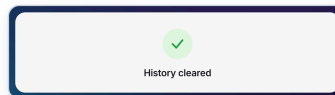
6 Mac: Pick How Far Back

From **the last hour** to **all history**.



7 Mac: Click Clear History

Clears cookies and **site data too**.



8 Expect to Be Signed Out

Totally normal, just **log back in**.



Good to Know

- Only worth doing when a specific site is actually acting up.
- The first page load may feel slower right after, then it speeds back up.
- Still broken after clearing it? Call **239-513-1960**.



Need Help?

Contact Naples Computers

239-513-1960

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