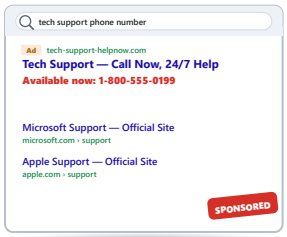
NAPLES COMPUTERS
239-513-1960

Fake Tech-Support Sites: Go to the Source

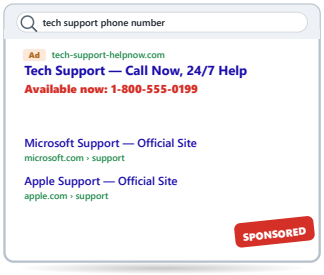
Never a number you found by searching.



We Make I.T. Happen!™

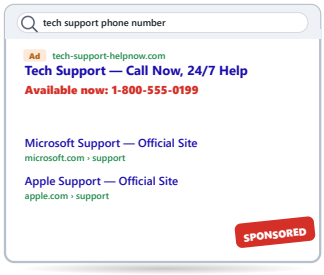
1 You Search for a Support Number

For Microsoft, Apple, your printer, your router, **anything**.



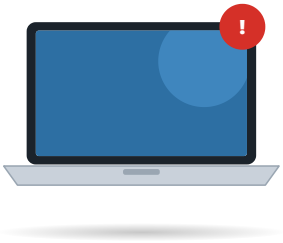
2 A Sponsored Ad Looks Official

It's labeled **"Ad,"** with a fake company name and a phone number.



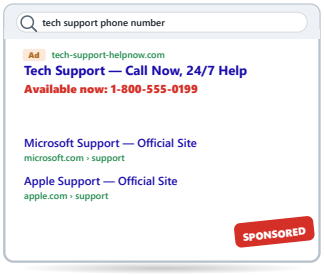
3 A Page That Won't Let You Leave

Endless warnings, loud sounds, or a **countdown timer**.



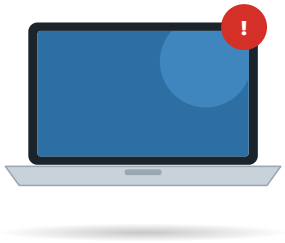
4 Only a Phone Number, No Real Address

No real company lists support as **just a phone number**.



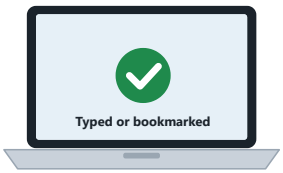
5 A Request for Remote Access

To "fix" a problem they claim to have **already found**.



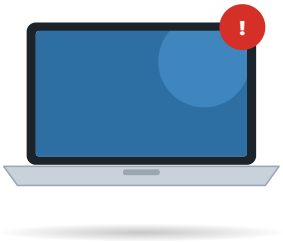
6 Go Straight to the Source Instead

The official app, a number from your box or receipt, or **type the address yourself**.



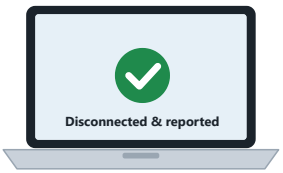
7 Never Give Remote Access to a Stranger

Not to "fix" a problem you **didn't report**.



8 Already Gave Access or Paid? Act Fast

Disconnect, dispute the charge, and change any passwords you shared.



Good to Know

- A sponsored result is an **ad**, not a recommendation from the search engine.
- Real companies don't cold-call, or demand you call back about a computer problem.
- Not sure if a site or call is real? Call **239-513-1960** before you do anything.

Need Help?

Contact Naples Computers

239-513-1960

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