

Medicare Open Enrollment Scams: What to Watch For

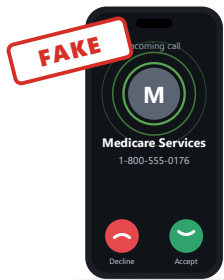
October 15 to December 7 — scammers know the dates too. Here's how to spot the scam and what to do.



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1 The Pushy Call

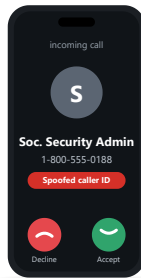
"We're from **Medicare**." "Your plan is **changing**." "You need a **new card**."



Example only. Names and numbers shown are made up.

2 Caller ID Can Be Faked

Any name can show up, even "Medicare" or "Social Security." It **proves nothing**.



3 Your Card Is Already Free

Medicare mails it to you **automatically**. No call, email, or fee is ever needed to get it.

4 No Gift Cards or Wires

No real Medicare bill or fee is **ever** paid with a gift card, wire, or cash app.



5 Don't Let Threats Rush You

A threat to cancel your benefits is **pressure**, not proof. Hang up first.

6 Verify It Yourself

Hang up, and call **1-800-MEDICARE** using the number on your card, not one a caller gives you.

7 Already Shared Your Number?

Call **1-800-MEDICARE** right away, and watch your **Medicare Summary Notices**.

Shared a bank or card number? Call your bank too.

8 Report It

1-800-MEDICARE, then **ReportFraud.ftc.gov**. Also tell your local **Senior Medicare Patrol**.

Warn family and friends — scammers target older adults hard during Open Enrollment.



Good to Know

- Medicare will **never** unexpectedly call, email, text, or message you for your Medicare, Social Security, or bank account number.
- Helping a parent or relative? **Agree ahead of time**: no one gives out their number over the phone, ever.
- Want help reviewing a call or plan paperwork? Call **239-513-1960**, or click **Join Remote Session** at naplescomputers.com.



Need Help?

Contact Naples Computers

239-513-1960

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