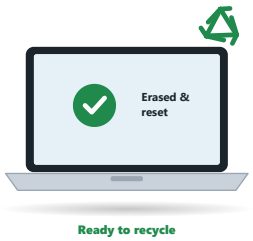
NAPLES COMPUTERS
239-513-1960

Wipe It Before You Recycle It

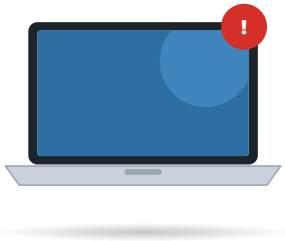
Back it up, sign out, then erase it for good.



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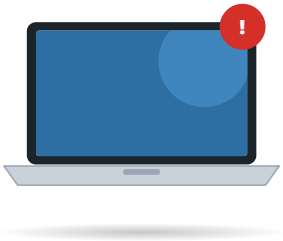
1 Back Up What You Want to Keep

Photos, documents, anything that **only lives on that device**.



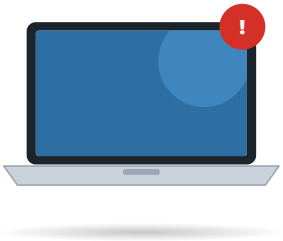
2 Sign Out of Your Accounts

Apple ID, Google, Microsoft, email, **everything**.



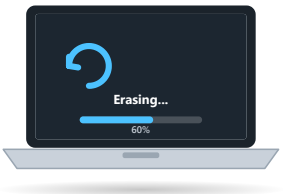
3 Remove the SIM or Memory Card

Those **aren't erased** by a factory reset.



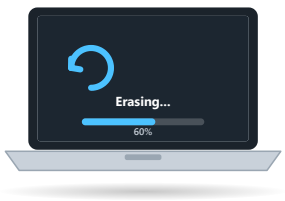
4 Windows: Reset This PC

Settings, System, Recovery, **Remove everything**, fully clean the drive.



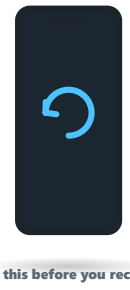
5 Mac: Erase All Content and Settings

System Settings, General, **Transfer or Reset**.



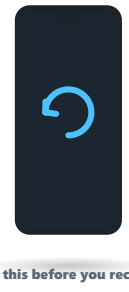
6 iPhone: Transfer or Reset

Settings, General, Transfer or Reset, **Erase All Content and Settings**.



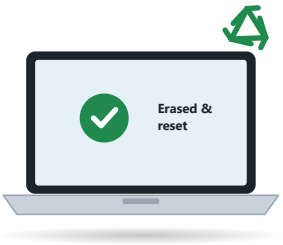
7 Android: Remove the Google Account First

Do this **before** the factory reset, not after.



8 Ready to Recycle

Securely erased, signed out, and **ready to go**.



Good to Know

- A full, secure erase takes a while; plan for an hour or more, and keep it plugged in.
- Turn off Find My on an iPhone first, or you'll be asked for your Apple Account password.
- Not comfortable doing it yourself? Call **239-513-1960**, or just drop it off.

Need Help?

Contact Naples Computers

239-513-1960

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