

NAPLES COMPUTERS HOW-TO • SETUP & HOW-TO

Tech for Grandparents: Video Calls, Photos & Bigger Text

Grandkids up north or across the country? Your phone can bring them closer. This guide shows FaceTime video calls (and WhatsApp or Zoom with Android family), shared photo albums, how to make text bigger on iPhone, Android, Windows and Mac, and how to spot the grandparent scam.

Four things worth knowing

- ☐ Video calls
FaceTime, WhatsApp or Zoom
- ☐ Shared photos
New pictures show up on their own
- ☐ Bigger text
Easier on the eyes
- ☐ The grandparent scam
Hang up and call back

Step by step

IPHONE & IPAD

1 iPhone and iPad: make a FaceTime video call

Open FaceTime and tap New FaceTime. Type your grandchild's name, tap it, then tap the green FaceTime button.

WHAT TO DO

Hold the phone at arm's length, or prop up an iPad, and look at the screen, not the camera.



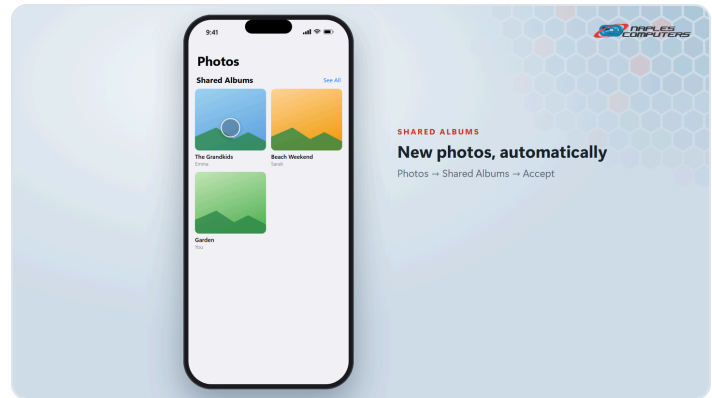
IPHONE & IPAD

2 Get new photos automatically with a shared album

Ask your family to invite you to a shared album. In the Photos app, tap Accept.

WHAT TO DO

New photos show up in the album on their own. Double-tap a photo to like it. Android families: Google Photos shared albums work the same way.



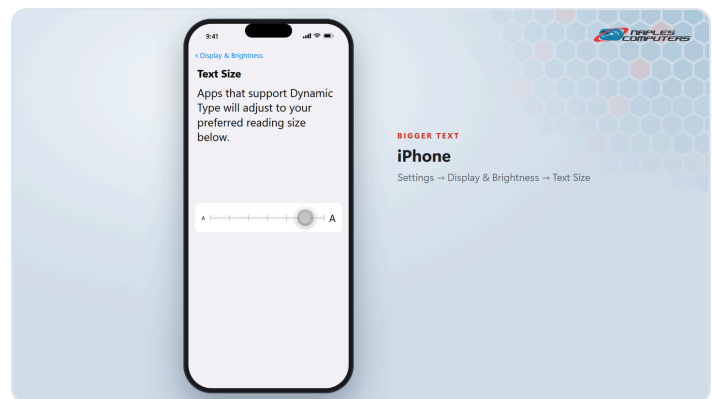
IPHONE

3 iPhone: make the text bigger

Settings → Display & Brightness → Text Size. Drag the slider to the right until the text is easy to read.

WHAT TO DO

Back on Display & Brightness, turn on Bold Text too.



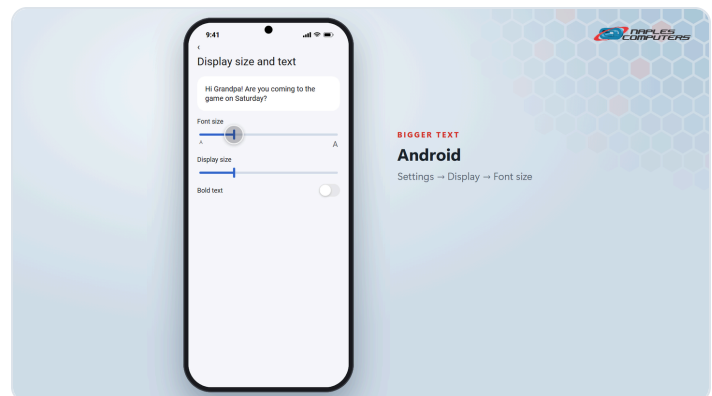
ANDROID

4 Android: make the text bigger

Settings → Display → Display size and text (on some phones: Font size and style). Move the Font size slider to the right.

WHAT TO DO

Turn on Bold text, too. Menus differ a little by phone. Look for Font size under Display.



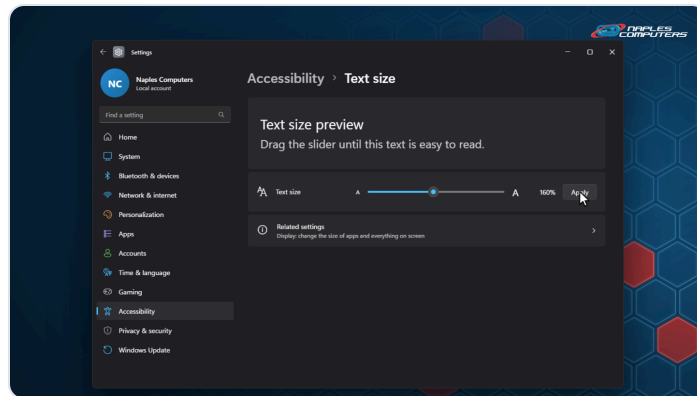
WINDOWS 11

5 Windows and Mac: make the text bigger

Windows 11: Settings → Accessibility → Text size.
Drag the slider, then click Apply.

WHAT TO DO

Mac: Apple menu → System Settings → Accessibility → Display → Text size. Anywhere: hold Ctrl (⌘ on Mac) and press + to zoom a web page.



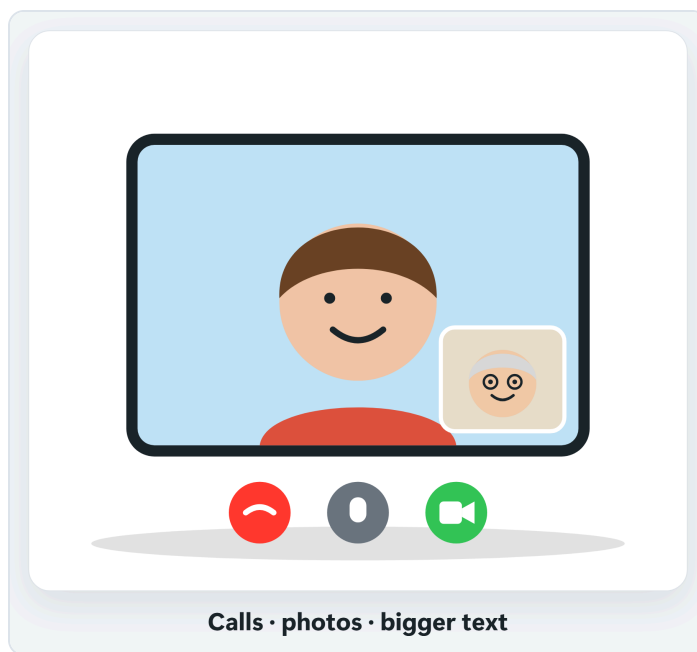
WE CAN HELP

+ We'll set it up with you

Bring your phone, tablet or computer to our shop, or we'll come to your home. We'll set up FaceTime, shared albums and bigger text, and show you how they work.

WHAT TO DO

Call 239-513-1960. Naples Computers will never call you out of the blue asking to get on your computer.



Family with Android phones?

- ☐ WhatsApp video calls
Free app for iPhone and Android: tap the camera icon in a chat
- ☐ Zoom
Great for the whole family at once, or for holidays
- ☐ Or send a FaceTime link
In FaceTime, tap Create Link. They join from a web browser
- ☐ Pick one and practice
Ask the grandkids to set it up with you on your next visit

Watch out for the grandparent scam

- ☐ "Grandma, it's me. I'm in trouble."
A call or text, sometimes with a voice that sounds just like them
- ☐ "Don't tell Mom. Send money now."
Secrecy and pressure are the giveaways
- ☐ Hang up and call back
Use the number you already know is theirs, or call another family member
- ☐ Never pay with gift cards, wire or crypto
Ask a question only the real grandchild would know

Recap: tech for grandparents

- ☐ FaceTime for iPhone and iPad
- ☐ WhatsApp or Zoom with Android family
- ☐ Accept a shared photo album
- ☐ Bigger, bold text
- ☐ "Grandma, I'm in trouble"? Hang up
- ☐ Call back on a number you know

If a "grandchild" calls in trouble and asks for money, hang up and call them back on the number you know, or call another family member. Never pay with gift cards, wire transfers or crypto. Naples Computers will never call you out of the blue asking to get on your computer.



Want help setting up video calls, photos and bigger text?

Call 239-513-1960

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