

NAPLES COMPUTERS HOW-TO · PC & MAC BASICS

Turn On Emergency Alerts and Set Up Medical ID on Your Phone

This guide shows how to set up Medical ID and emergency contacts so first responders can see them right from the Lock Screen, without unlocking your phone, and how to make sure emergency alerts are turned on, on both iPhone and Android.

Why this matters

None of this takes more than a couple of minutes to set up.

Visible without unlocking

First responders can see Medical ID right from the Lock Screen.

Contacts get notified

Emergency contacts can be reached directly if something happens.

Warnings reach you fast

Emergency alerts reach your phone even on silent or Do Not Disturb.

Set up Medical ID and emergency alerts, step by step

MEDICAL ID & ALERTS

Could paramedics find your medical info?

Two minutes now sets up Medical ID, emergency contacts, and emergency alerts on your phone.

WHAT TO DO

We're Naples Computers, helping Naples families set this up since 1993.



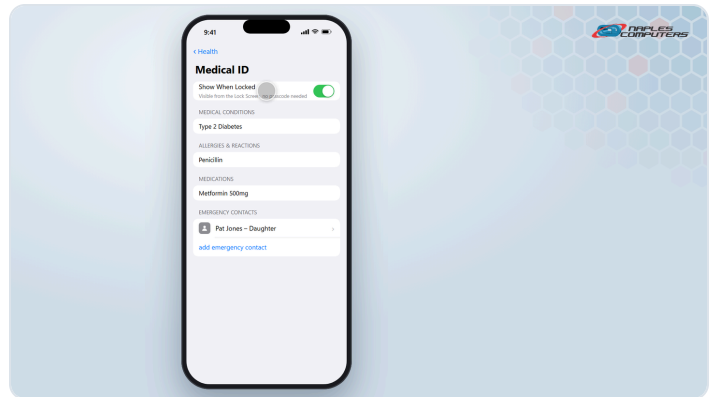
IPHONE

1 iPhone: set up Medical ID

Open the Health app, tap your profile picture, then Medical ID, then Edit.

WHAT TO DO

Add conditions, allergies, medications and an emergency contact, then turn on Show When Locked.



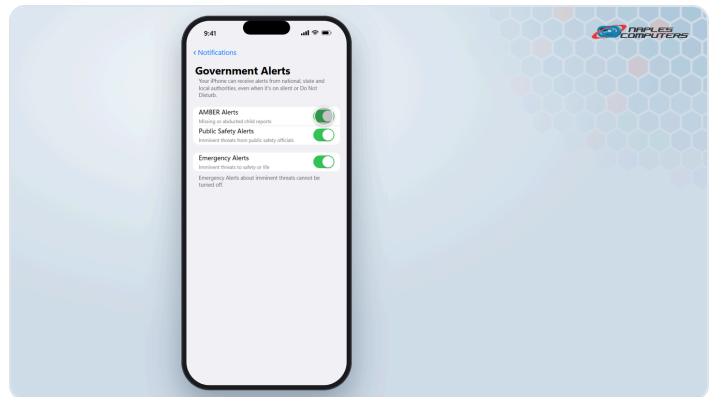
IPHONE

2 iPhone: check Government Alerts

Settings → Notifications → Government Alerts.

WHAT TO DO

Make sure AMBER and Public Safety Alerts are on. Emergency Alerts can't be turned off.



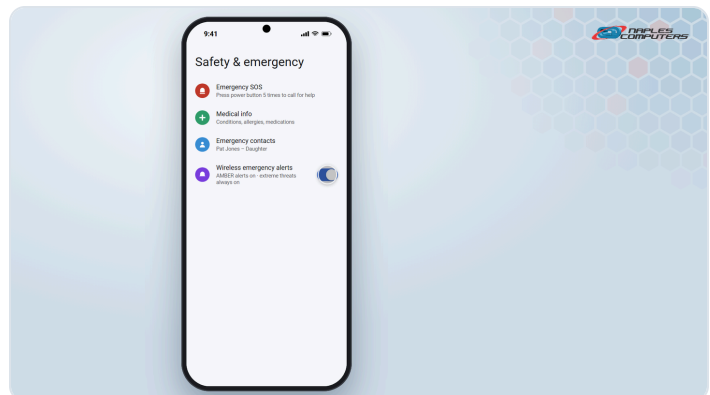
ANDROID

3 Android: Safety & emergency

Settings → Safety & emergency.

WHAT TO DO

Medical info, Emergency contacts, and Wireless emergency alerts are all in one place.



A few tips

- ☐ Pick a contact who'll actually answer
Someone nearby, or who can act quickly, is more useful than a far-away relative
- ☐ Keep it current
Update it after any new diagnosis, surgery, or medication change
- ☐ Check it once a year
A quick review keeps it accurate when it matters most

Recap: emergency alerts & Medical ID

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|---|--|
| ☐ iPhone: Health app, Medical ID, turn on Show When Locked | ☐ Android: Settings, Safety & emergency, one screen for all of it |
| ☐ iPhone: Settings, Notifications, Government Alerts | ☐ Keep contacts and medical info current |
| | ☐ Need help setting it up? Call Naples Computers |

**Pick an emergency contact who is nearby or can act quickly, not just the closest relative.
Update your Medical ID after any new diagnosis, surgery, or medication change.**



Want help setting up Medical ID or emergency alerts?

Call 239-513-1960

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