

NAPLES COMPUTERS HOW-TO · WINDOWS TIPS

Windows 10 Is Out of Support: Your Options

Windows 10 reached end of support on October 14, 2025, which means no more security updates, feature updates, or technical support from Microsoft. This guide walks through your three options: a free upgrade to Windows 11, a new PC, or buying time with the Extended Security Updates (ESU) program.

What end of support means

Your PC still runs. It just stops getting fixed.

No more security updates

As of October 14, 2025, Windows 10 stopped getting fixes.

Your PC still works

It turns on, runs your programs, nothing breaks overnight.

But it gets riskier over time

New viruses and scams target the holes that never get patched.

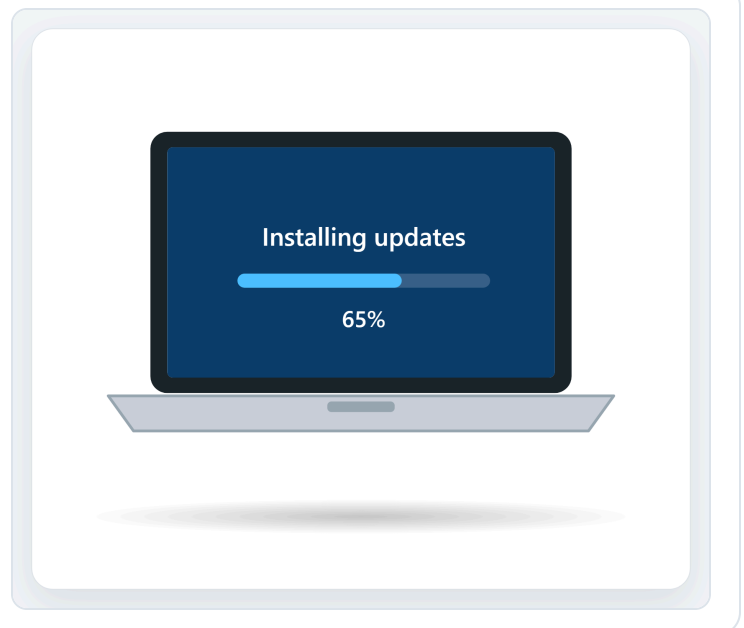
Your options now that Windows 10 is out of support

OPTION 1**1****Upgrade to Windows 11, for free**

If your PC runs Windows 10, version 22H2, and meets the minimum hardware requirements, the upgrade costs nothing.

WHAT TO DO

Check Settings, Windows Update. If you're eligible, you'll see the option to upgrade right there.



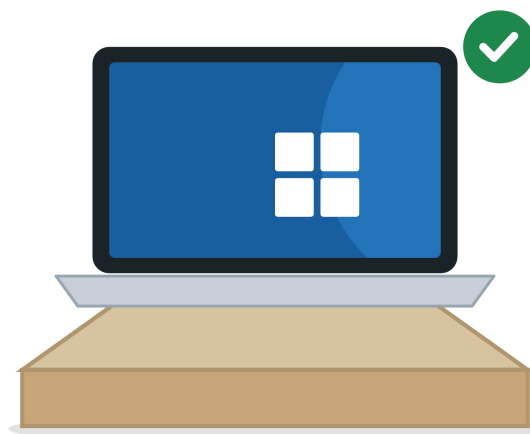
OPTION 2

2 Not eligible? A new Windows 11 PC

Older hardware often can't meet the requirements. A new PC comes with Windows 11, and years of support ahead of it.

WHAT TO DO

We can help you pick the right one, and move your files over the same day.



OPTION 3

3 Need more time? Enroll in ESU

The Extended Security Updates program keeps the security fixes coming on your current PC, through October 2027.

WHAT TO DO

Three ways to enroll: free if you sync your settings, free with 1,000 Microsoft Rewards points, or a one-time \$30.



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Not sure which option is right for you?

We'll check if your PC can upgrade, help you pick a new one, or get you enrolled in ESU, whichever fits.

WHAT TO DO

Call 239-513-1960, we'll help you decide and get it done.



Wi-Fi password



Microsoft account



Old PC nearby



An hour or two

How to enroll in ESU

- ☐ Make sure you're on version 22H2
With the latest Windows updates already installed
- ☐ Go to Settings, Windows Update
And select "Enroll now" if the option appears
- ☐ Sign in with a Microsoft account
One license covers up to 10 devices on that account

Choosing to do nothing? Know the risk.

- ☐ No more security patches
New viruses and scams can exploit holes that never get fixed
- ☐ Avoid banking and sensitive accounts
On an unsupported PC, until you upgrade or enroll in ESU
- ☐ No technical support from Microsoft
Any issues are yours, or ours, to solve from here

Recap: Windows 10 end of support

- ☐ Windows 10 stopped getting security updates on 10/14/2025
- ☐ Eligible PC? Upgrade to Windows 11 for free
- ☐ Not eligible? A new Windows 11 PC is the long-term fix
- ☐ Need time? ESU protects you through October 2027
- ☐ Not sure which fits? Call Naples Computers

The consumer Extended Security Updates (ESU) program can protect an enrolled Windows 10 device through October 12, 2027. You can enroll for free by syncing your PC settings or redeeming 1,000 Microsoft Rewards points, or with a one-time \$30 purchase that covers up to 10 devices.



Not sure which option is right for you? We'll help you decide.

Call 239-513-1960

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