NAPLES COMPUTERS HOW-TO · PC & MAC BASICS

Set Up Windows Hello and Touch ID Sign-In

This guide shows how to set up Windows Hello and Touch ID, so you can sign in with your face, your fingerprint, or a quick PIN instead of typing a password every time.

Why switch from a password

Your face or fingerprint never leaves your own device.

Faster, every time
A glance or a touch beats typing a password, especially a long one.

Stays on your device
Windows Hello and Touch ID store that data locally, not on a server.

A PIN or password still works
Nothing is removed; this is just a faster way in, alongside what you have.

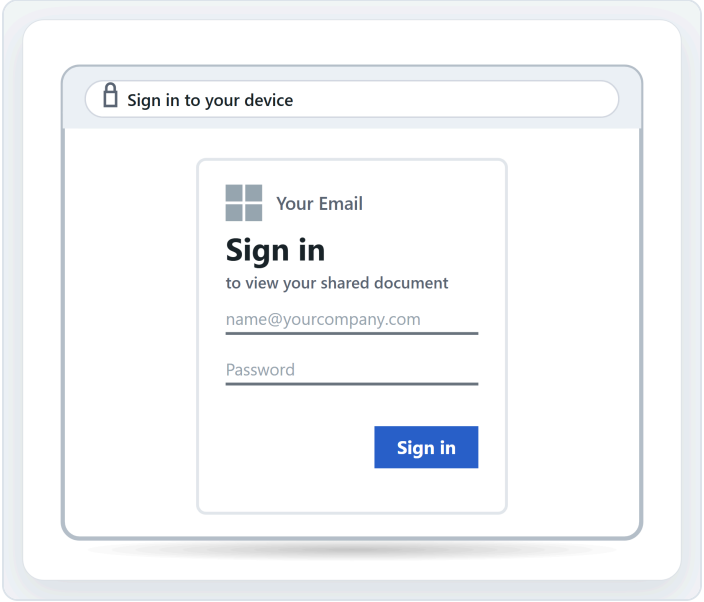
Step by step

SKIP THE PASSWORD

Tired of typing your password every time?

Windows Hello and Touch ID let you sign in with a look, a touch, or a quick PIN.

WHAT TO DO
We're Naples Computers, helping Naples families with this since 1993.



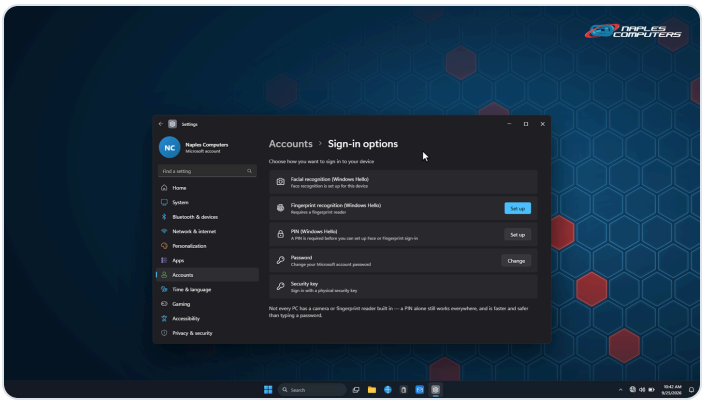
WINDOWS 11

1 Windows 11: set up Windows Hello

Settings → Accounts → Sign-in options. Choose Facial recognition, click Set up, then Get Started.

WHAT TO DO

Fingerprint and PIN sign-in are set up the exact same way, right from this screen.



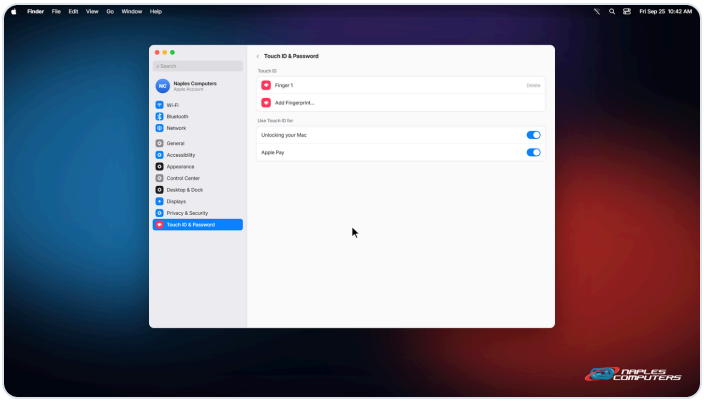
MAC

2 Mac: set up Touch ID

System Settings → Touch ID & Password. Click Add Fingerprint, and follow the steps.

WHAT TO DO

Turn on Touch ID for unlocking your Mac, and for approving Apple Pay purchases.



A few things to know

- [ ] **Windows Hello needs a PIN first**
  Face and fingerprint sign-in are both set up on top of a PIN, not instead of one
- [ ] **Not every device has the hardware**
  Desktop PCs often lack a camera or reader; most Mac desktops need a Touch ID keyboard
- [ ] **You can always fall back**
  A locked-out camera or reader just means typing your PIN or password instead

Recap: sign in faster

- [ ] Windows 11: Settings, Accounts, Sign-in options
- [ ] Choose Facial recognition or Fingerprint, then Set up
- [ ] Mac: System Settings, Touch ID & Password, Add Fingerprint
- [ ] A PIN or password always still works as a backup

Windows Hello needs a PIN set up first; Face and Fingerprint sign-in are both added on top of that PIN, not instead of it.

Need a hand setting it up?

Call 239-513-1960

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