NAPLES COMPUTERS HOW-TO · BUSINESS I.T.

Cracked Laptop Screen: What a Screen Repair Involves

A cracked laptop screen looks worse than it usually is. This guide covers backing up your files first, how an external monitor can get you to your files even with the screen dark, and what a screen repair actually involves.

It's usually just the screen

A cracked screen is a display problem, not a computer problem.

Your files are almost always safe
A cracked screen is a display problem; the drive underneath usually isn't affected at all.

You can often still get to your files
An external monitor lets you see what's on the laptop even with the built-in screen broken.

The repair itself is usually straightforward
A screen swap is one of the more common laptop repairs there is.

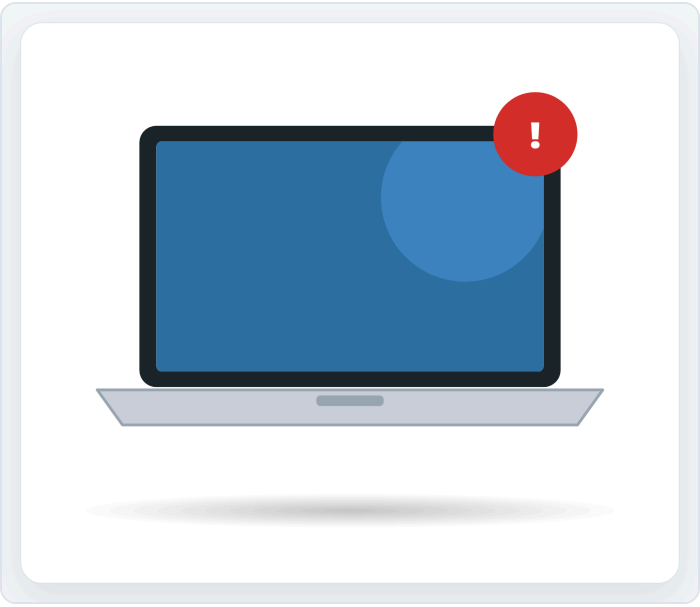
Step by step

SCREEN REPAIR

! Cracked laptop screen?

It looks worse than it usually is; your files are almost always still fine underneath.

WHAT TO DO
We're Naples Computers, since 1993.



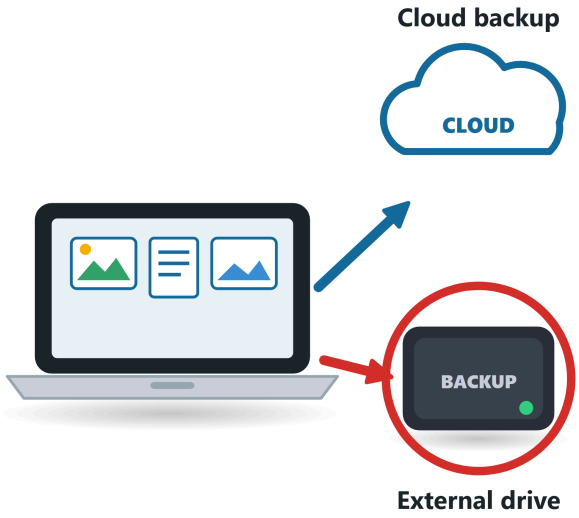
STEP 1 OF 3

! Back up first, if you can

If the screen still shows anything at all, even cracked, get a backup started before doing anything else.

WHAT TO DO

If it's completely dark, that's fine too; there's still a way to get to your files.



Back it up first, if the screen still shows anything

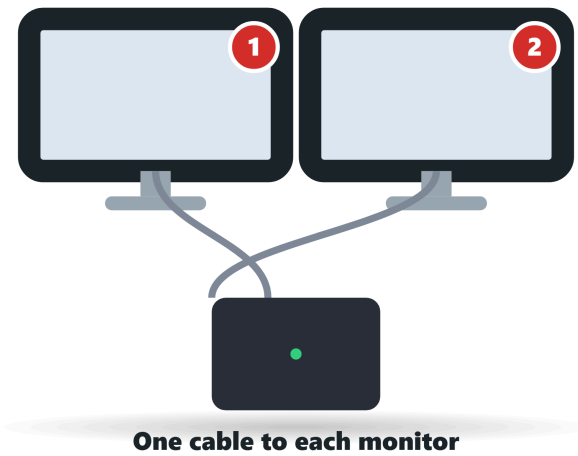
STEP 2 OF 3

! An external monitor can get you there

Plugging in an external monitor lets a laptop with a broken screen display normally, so you can grab your files.

WHAT TO DO

It's a standard, documented feature, not a workaround; worth knowing even before anything breaks.



See the screen, without the screen

STEP 3 OF 3

What a screen repair involves

The panel gets replaced, and the hinges and video cable get checked too, since those take stress in a crack as well.

WHAT TO DO

A full check means you're not back in a month for something that was actually damaged the first time.



Checked, not just swapped

A few tips

- [ ] Don't press on the cracked area
  More pressure can spread the damage further, or affect parts that were still fine
- [ ] Close the lid gently, or not at all
  A bag or case can put pressure right on the crack
- [ ] Get a free diagnostic before deciding anything
  A real look confirms it's just the screen before you commit to a repair

Recap: cracked laptop screen

- [ ] Your files are almost always safe underneath
- [ ] An external monitor can get you to your files, even with the screen dark
- [ ] A repair includes checking the hinges and cable, not just the panel
- [ ] Get a free diagnostic before deciding anything

Don't press on the cracked area, and close the lid gently or not at all; extra pressure can spread the damage or affect parts that were still fine.

Cracked your laptop screen?

Call 239-513-1960

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