NAPLES COMPUTERS HOW-TO · BUSINESS I.T.

Dental and Medical Office Tech Checklist

Dental and medical offices depend on their network and software every bit as much as their clinical equipment. This dental office tech checklist covers six things worth checking before they become emergencies: network uptime, tested backups of patient records, HIPAA-aware basics, support for the practice-management software you already run, office Wi-Fi, and co-managed or fully managed IT.

Why this matters for your practice

This isn't about blame. It's about what's actually in place before you need it.

Downtime costs a full day
Scheduling and imaging both run on the network, so an outage can mean rescheduling every patient on the books.

Patient records are the target
Dental and medical offices hold exactly the kind of data ransomware is built around.

Most of this is fixable in advance
A reliable network, tested backups, and real Wi-Fi coverage, in place before an emergency, not after.

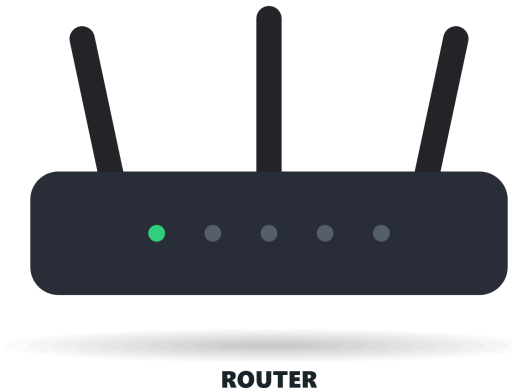
Dental and medical office tech checklist: step by step

6-POINT CHECKLIST

6 Patient scheduling frozen again?

Can't pull up an x-ray because the network's down, right when a patient's checking in? Here's the tech checklist built for dental and medical offices.

WHAT TO DO
We're Naples Computers, since 1993.



ROUTER

When the network's down, everything stops

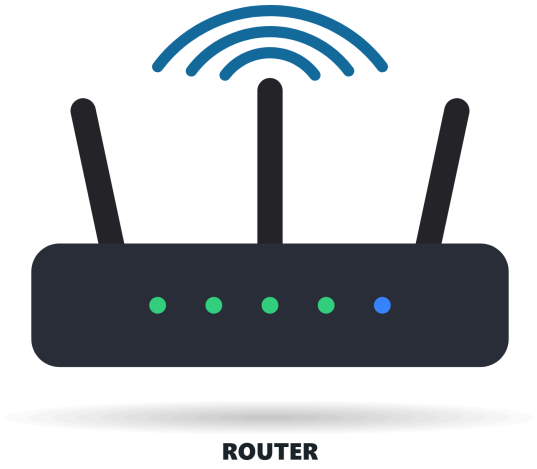
NETWORK UPTIME

1 Reliable internet and network uptime

Patient scheduling, imaging, and your practice-management software all run over the network. When the connection drops, the front desk and the exam room both stop working.

WHAT TO DO

A business-grade connection with automatic failover keeps a short outage from turning into a rescheduled afternoon.



Scheduling, imaging, and charting, on one connection

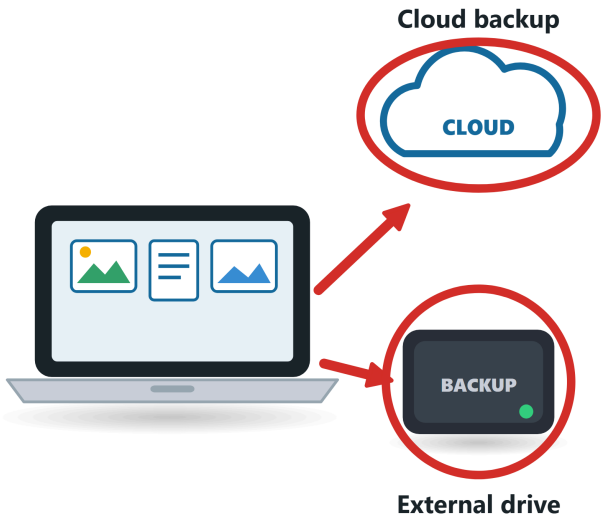
PATIENT RECORD BACKUPS

2 Backups of patient records

Patient records aren't something you can recreate from memory. A backup that's never been tested is really just a guess.

WHAT TO DO

We set up backups that are actually verified to restore, not just scheduled to run.



HIPAA BASICS

3 HIPAA-aware technical safeguards

Unique logins, encryption, and audit logs go deeper than one checklist item can cover.

WHAT TO DO

We put together a full walkthrough: watch our HIPAA Tech Basics for Medical and Dental Offices guide next, linked below.



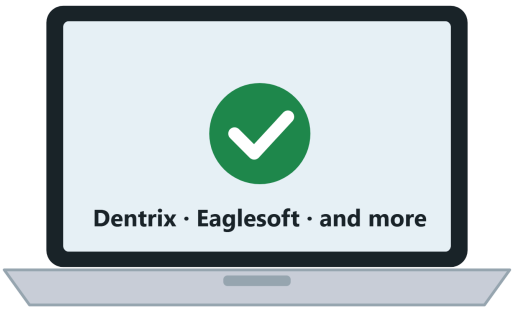
PRACTICE SOFTWARE

4 Practice-management software support

Dentrix. Eaglesoft. And most other practice-management software your office already runs.

WHAT TO DO

We support the software you have, so you don't have to switch systems to get real I.T. support.



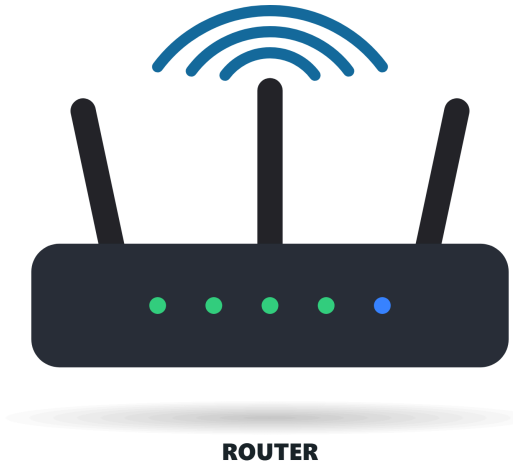
OFFICE WI-FI

5 Wi-Fi that reaches every room

Front-desk tablets, exam-room laptops, and imaging stations all need a strong signal, not just the waiting room.

WHAT TO DO

We design coverage for the whole office, so nothing slows down at check-in or chairside. One more to go.



IT SUPPORT OPTIONS

6 Co-managed or fully managed I.T. support

Some offices want a full I.T. department behind them; others just want backup for the person already handling it.

WHAT TO DO

Co-managed support works alongside your team, or we can run the whole thing for you.



The 6-point checklist

- [ ] Reliable internet and network uptime
  Scheduling and imaging both stop when it does
- [ ] Backups of patient records
  Tested, not just scheduled
- [ ] HIPAA-aware technical safeguards
  Covered in full in our HIPAA Tech Basics guide

- [ ] Practice-management software support
  Dentrix, Eaglesoft, and most other practice software
- [ ] Wi-Fi that reaches every exam room
  Not just the front desk
- [ ] Co-managed or fully managed I.T. support
  Works with your team, or handles it all

Recap: the 6-point checklist

- [ ] Reliable internet and network uptime
- [ ] Tested backups of patient records
- [ ] HIPAA-aware technical safeguards
- [ ] Support for Dentrix, Eaglesoft, and most other practice software
- [ ] Wi-Fi that reaches every exam room
- [ ] Co-managed or fully managed I.T. support

A backup that's never been tested is a guess, not a safety net. Ask whoever handles your IT when it was last actually restored, not just scheduled to run.

NAPLES COMPUTERS

Running a dental or medical office? We'll run through this checklist with you.

Call 239-513-1960

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