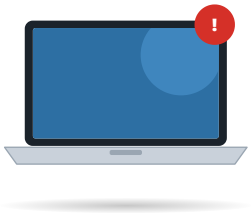
NAPLES COMPUTERS
239-513-1960

Mac Won't Turn On?

4 checks to try, then call us.



We Make I.T. Happen!™

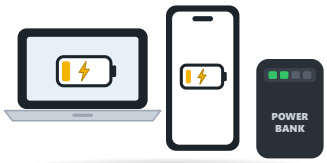
1 Try a Different Outlet

A bad cable or a dead outlet can look identical to a dead Mac.



2 Let It Charge a Few Minutes

A battery drained all the way down can take a few minutes before the Mac responds.



3 Listen and Feel for Fans or Warmth

A Mac that's actually on with a blank screen is a different problem than one that's off.



4 Check in a Brighter Room

A dim room and a low-brightness screen can look exactly like "off."



5 Try a Forced Restart

Hold the power button down for several seconds to force a restart.



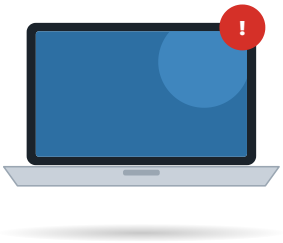
6 Try an SMC Reset (Older Intel Macs)

Apple silicon Macs don't need this step at all.



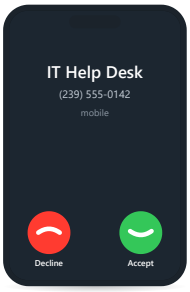
7 Know When It Needs Service

If none of these checks work, Apple's own guidance says it might need service.



8 Get a Free Diagnostic

A real look at what's actually wrong, before you spend anything.



Good to Know

- Ruling out the easy stuff tells us exactly where to start when you call.
- Your data matters either way; backed up first when the repair could affect it.
- Mac won't turn on? Call **239-513-1960** for a free diagnostic.

Need Help?

Contact Naples Computers

239-513-1960

We Make I.T. Happen!™