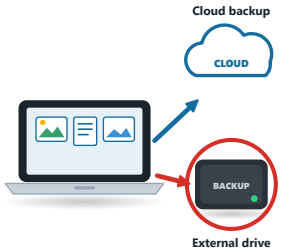
NAPLES COMPUTERS
239-513-1960

Prepare Your Computer for Repair

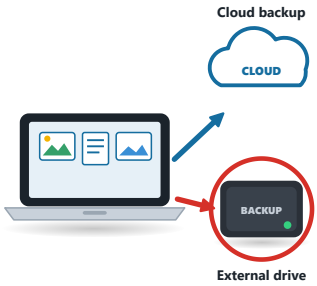
A few minutes of prep before you drop it off.



We Make I.T. Happen!™

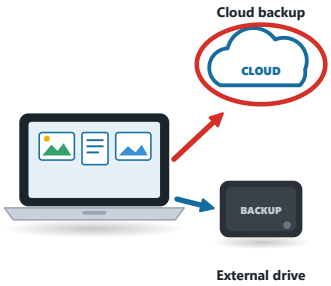
1 Back Up What Matters

An external drive or cloud backup, for photos, documents and anything you can't replace.



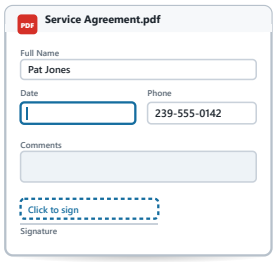
2 Know It's Not Guaranteed

Most repairs don't touch your files, but no shop can promise that every time.



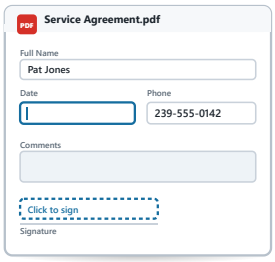
3 Write Down What's Happening

What you were doing when it started, any error messages, and how often it happens.



4 Be Specific

"It freezes for a minute after I open Outlook" helps more than "it's slow."



5 Bring the Charger

The power adapter, if it's a laptop, comes with the computer.



6 Leave the Extras at Home

Skip the case, bag and accessories, unless they're actually part of the problem.



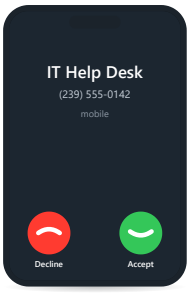
7 Skip the Password Unless Asked

You don't need to share passwords for most repairs; ask what's actually required first.



8 Ask About the Free Diagnostic

A good way to find out what's actually wrong before committing to anything.



Good to Know

- Most repairs don't touch your personal files, but backing up first is still worth the few minutes.
- Remote and on-site help are options too; not every repair needs a drop-off.
- Ready to bring in your computer? Call **239-513-1960** for a free diagnostic.

Need Help?

Contact Naples Computers

239-513-1960

We Make I.T. Happen!™