NAPLES COMPUTERS
239-513-1960

Signs Your Computer Was Hacked

Real signs vs false alarms, and what to do first.



We Make I.T. Happen!™

1 Watch for Accounts You Don't Recognize

Password reset emails you didn't request, or logins from places you've never been.



2 Watch for Things Changing on Their Own

New browser toolbars, a different homepage, or programs you never installed.



3 Know a Slow Computer Usually Isn't Hacking

Far more often it's just age, a full drive, or too many startup programs.



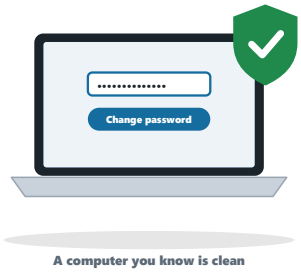
4 Disconnect From the Network

Turn off Wi-Fi, or unplug the cable, so nothing more can be sent out.



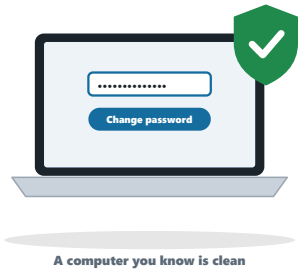
5 Change Passwords From Another Device

Your phone or another computer, not the one you suspect; start with email.



6 Turn On Two-Factor Authentication

Even a known password becomes far less useful to someone else with this on.



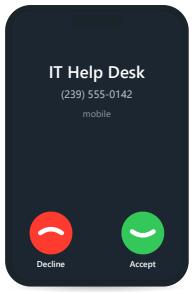
7 Watch for Follow-Up Messages

Friends or contacts reporting strange messages from your accounts is a real sign too.



8 Get It Checked Before Using It Again

A real look confirms what's actually going on, and whether it needs a cleanup.



Good to Know

- Serious business incidents can be reported to CISA, the federal cybersecurity agency.
- Using it normally again before it's checked just gives any problem more time to spread.
- Think your computer's been hacked? Call **239-513-1960** for a free diagnostic.

Need Help?

Contact Naples Computers

239-513-1960

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