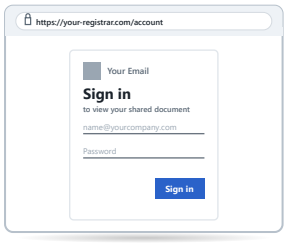
NAPLES COMPUTERS
239-513-1960

Who Controls Your Website?

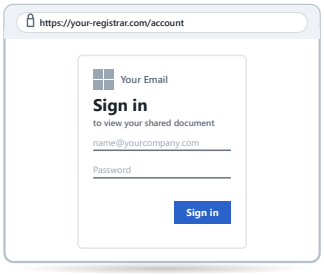
Avoid getting locked out of your own domain.



We Make I.T. Happen!™

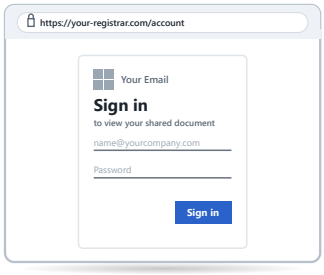
1 Find Your Registrar

The company your domain is actually registered through, not your web host or email provider.



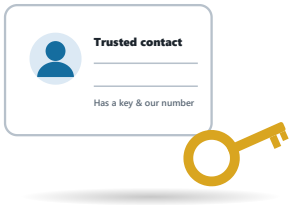
2 Confirm You Can Log In

You, or your I.T. provider, should be able to access the account directly.



3 Use the Business's Own Email

Not a personal account, and never an address at the domain itself.



4 Turn On Two-Factor Authentication

Most registrars offer it for free; turn it on.



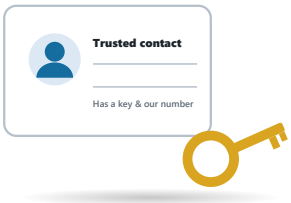
5 Turn On the Transfer Lock

It blocks a transfer to another registrar without your approval.



6 Write Down Every Account

Domain registrar, hosting, and website platform, with who's allowed to log into each.



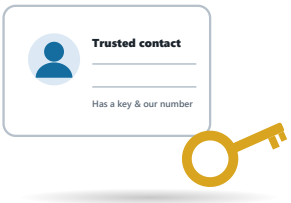
7 Review Access When Someone Leaves

An old employee or agency shouldn't still control your site.



8 If an Agency Set It Up, Confirm Ownership

The account should be registered to your business, not held indefinitely by someone else.



Good to Know

- The registrar account, not your website host, is the real control point for a domain.
- A transfer lock and two-factor authentication are usually free; most people just never turn them on.
- Not sure who controls yours? Call **239-513-1960** and we'll help you find out.

Need Help?

Contact Naples Computers

239-513-1960

We Make I.T. Happen!™